



Quality & Environment Management Policy - (EN)

Since 1998, SICOAC has been committed to a Quality approach that has enabled its ISO 9001 certification.

Moreover, in 2006, SICOAC obtained the ISO 14001 certification in order to benefit from a management system, integrating quality and environment (QEMS), willing to carry out its job in the context of respect of the environment.

QUALITY & ENVIRONMENT POLICY

Satisfying customers and preserving the environment are our major aims and to achieve these targets, SICOAC has committed to:

- Maintain and develop an ongoing relationship with all relevant stakeholders, by ensuring the most effective interactive communication possible.
- Provide its customers with products and services in full compliance with the legal requirements, obligations and normative requirements and customers specifications.
- Inform and educate customers on the product life cycle (PE and PVC pipes, fittings and accessories).
- Work in a clean industry by making optimal use of natural resources, reducing negative impacts on the environment and improving waste management.
- Develop skills by adopting participative and responsible management.
- Create, within the company, a pollution prevention and environmental protection oriented-climate, by training, motivating and raising staff awareness of quality, environment and teamwork, enabling the achievement of defined quality and environmental objectives.
- Ensure the continuous improvement of our integrated quality and environment management system (QEMS) and the performance of our processes.

These strategic priorities are followed by objectives meant for each process.

To ensure continuous adaptation, SICOAC's General Management undertakes to review this policy and its objectives during the management review.


Ridha BEN ABDELKADER
General Manager

